



FREQUENTLY ASKED QUESTIONS

The mission of the City of Cleveland's Storefront Renovation Program (SRP) is to preserve, support and revitalize the commercial retail districts in our city's neighborhoods. The Storefront Renovation Program Building Rebate incentive offers design assistance and a financial incentive to commercial property owners or tenants who wish to renovate their public-facing storefronts and facades.

What financial assistance does the SRP Building Rebate provide?

The SRP Building Rebate is an Economic Development incentive program that offers a 50% rebate, up to \$50,000, on eligible building renovation expenses for projects that meet the program's requirements.

What design assistance does the SRP Building Rebate provide?

Approved applicants may be paired with a Design Specialist to create conceptual designs for their project. The SRP Design Specialist will consider the history of the building, historic preservation standards, and the applicant's intended use to create a scope of work for the renovation. This will ensure that the final product meets the program's standards and achieves a significant visual impact.

What are the SRP Building Rebate requirements?

SRP Staff will assess applications on a first come, first served basis, initially checking for basic requirements, such as;

- Is the applicant a building owner OR a tenant with a 5+ year lease on a commercially zoned property?
- Is the property current on taxes or in an approved payment plan?
- Is the applicant aware of and in alignment with SRP goals and regulations?

Other considerations, such as building type or business use are considered. SRP Staff will guide applicants through the program policies and eligibility process.

What type of projects are NOT eligible for the SRP Building Rebate incentive?

Excluded projects include, but are not limited to:

- Exclusive/private event or membership-based businesses that are not open to the public;
- Exclusively residential buildings (leasing offices not eligible); hotels, motels, day/overnight care centers;
- Warehouse, manufacturing, automotive-related properties;
- Workspaces, studios, multi-use spaces without walk-in customer traffic;
- Arcades, strip malls, shopping center plazas;
- Schools, community centers, properties with religious activities;
- Tobacco, vape, alcohol or other age-restricted product shops.



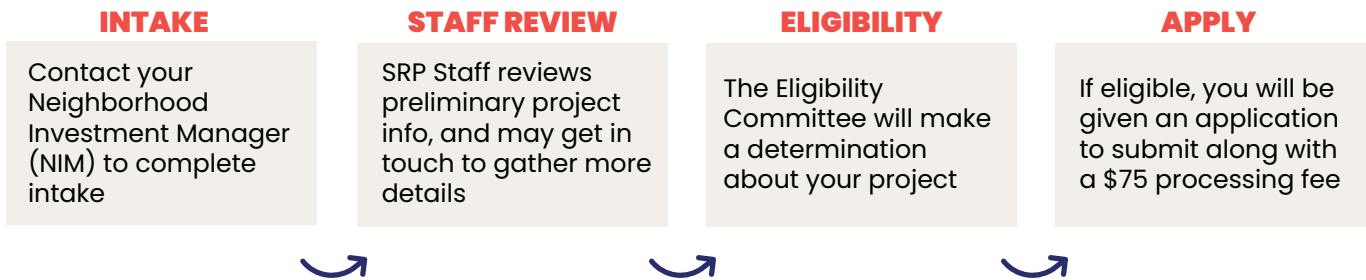
Is the SRP a Grant?

No, the SRP is a rebate that is paid after the contracted scope of work is 100% completed and paid for by the Applicant. Applicants must show proof of payment(s) to all contractors prior to requesting a rebate through the SRP.

Is there a minimum private investment required?

Yes, Applicants must invest \$10,000 minimum to participate in SRP.

How do I inquire about or apply to the Storefront Renovation Building Rebate Program?



How do I contact my Neighborhood Investment Manager (NIM)?

[Visit this link](#) to find out which NIM serves your region and how to contact them.

What are next steps after my application is approved?

SRP staff will guide your through the phases of Design, Bidding, Contracting, Construction and the final Rebate Request.

Can I get a rebate on work that is done before I am in a Rebate Agreement with the City of Cleveland?

NO. Any work performed, deposits or costs incurred prior to execution of a Rebate Agreement with the City of Cleveland are not reimbursable through the Storefront Renovation Program.

For more information about the Storefront Renovation Program and other incentives, please visit makeitincleveland.org

